## February 2024 - South Jersey Intergroup Answering Service Committee Report

Please see below for the statistics. The committee had a 22% missed call percentage. Please note, all the missed calls are being returned by the Committee member captains. The committee chairs are continuing to work to improve this measurement.

January Statistics			
Total calls	189		
Total Texts	43		
Calls missed	22%		
Total call time (not including call backs)			
Minutes	648	11	hours

The committee meetings along with new volunteer training will be held quarterly on the second Saturday of the month at the Intergroup Office and online. The next meeting is 3/9/2024. Please distribute flyer, all are welcome.

## **Service Commitment Opportunities**

Last month the schedule had 3 open slots, now we are fully staffed thanks to our committee members.

We are always looking for backups, or for folks to get on the waiting list for future slots that may open.

I would like to take this opportunity to welcome Kirk K, our new Co-Chair and Susan R, Monday Day-Captain and thank them for their service to our committee.

Gina Harlan, Chairwomen